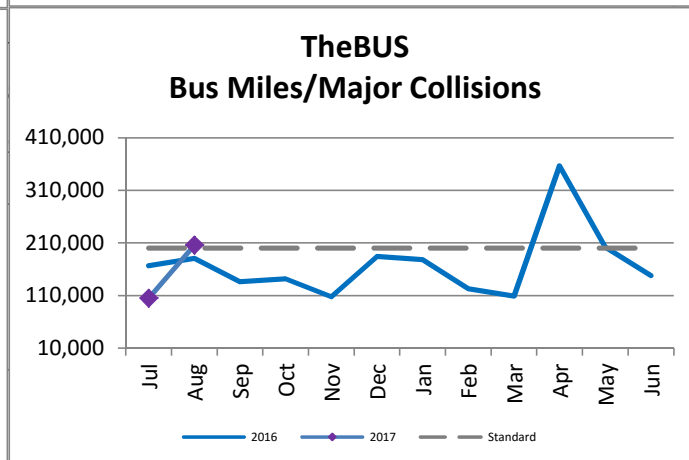
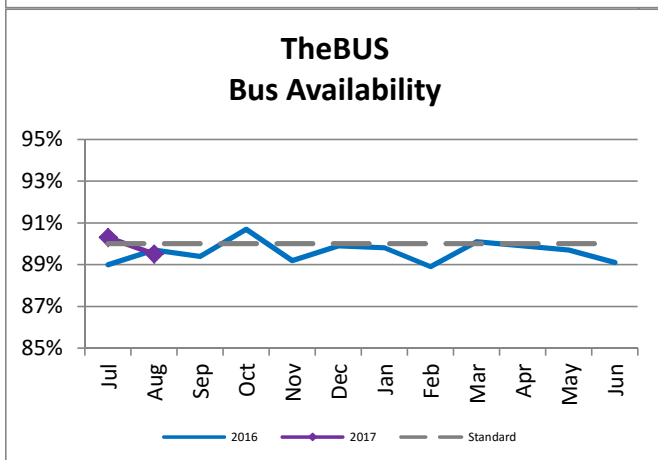
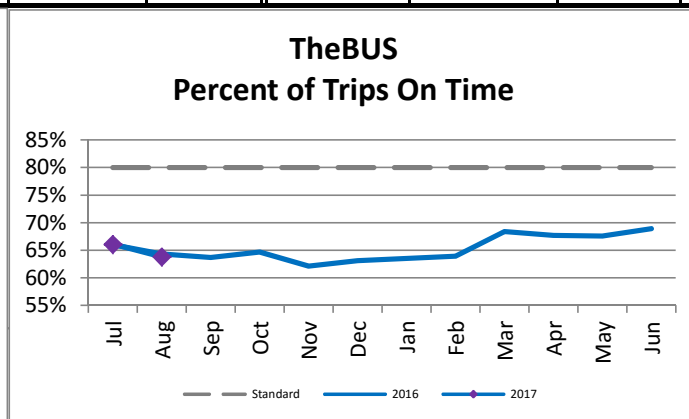
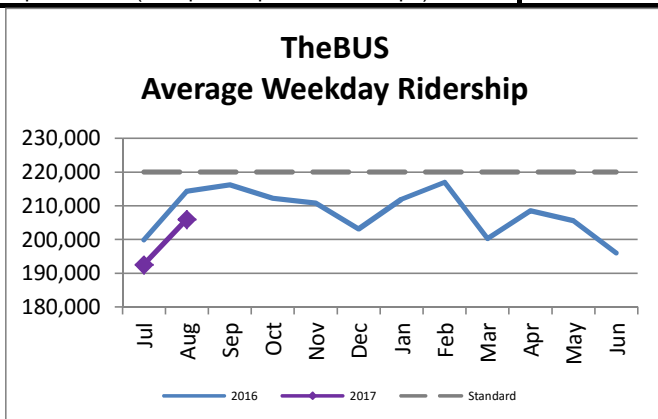


**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending August 2016**

Key Performance Indicators (KPI)	August 2016	August 2015	Percent Change	2 Months FY2017	2 Months FY2016	Percent Change	Goals
Total Monthly Ridership	5,728,076	5,780,299	-0.90%	10,908,015	11,306,303	-3.52%	
Average Weekday Ridership	205,990	214,349	-3.90%	199,273	207,114	-3.79%	220,000
Percent of Trips On Time	63.8%	64.3%	-0.5%	64.95%	65.15%	-0.20%	80%
Bus Availability	89.5%	89.7%	-0.2%	89.9%	89.4%	0.55%	90%
Bus Miles/Major Collisions	205,883	180,568	14.02%	155,331	173,772	-10.61%	200,000
Preventable Accidents/Million Miles (rolling 12 mos)				3.55	3.38	5.03%	3.00
Bus Miles/Mechanical Road Calls	9,856	11,725	-15.94%	9,691	11,329	-14.46%	10,000
Spare Ratio	19.51%	17.79%	1.72%	19.11%	18.06%	1.05%	>20%
Percent of Inspections Completed On Time	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	98%
Percent Maintained Pullouts	99.71%	99.71%	0.01%	99.60%	99.49%	0.10%	100%
Cost per Hour	\$121.11	\$119.18	1.62%	\$131.23	\$128.17	2.39%	\$120
Cost per Trip	\$2.82	\$2.64	6.58%	\$3.15	\$2.93	7.64%	\$2.50
Cost per Mile	\$8.71	\$8.46	2.92%	\$9.43	\$9.07	3.97%	
Farebox Recovery	26.27%	27.14%	-0.87%	24.19%	25.82%	-1.63%	30%
Trips per Hour	42.98	45.08	-4.66%	41.76	43.88	-4.84%	48
Trips per Mile	3.09	3.20	-3.43%	3.00	3.10	-3.39%	
Passenger Miles per Revenue Hour	228.05	235.00	-2.96%	224.30	237.07	-5.39%	250
Average System Speed	12.69	13.01	-2.43%	12.77	13.01	-1.84%	
Percent Complete in 30 Days (Customer)	98.30%	98.03%	0.3%	98.07%	98.68%	-0.6%	
Complaint Rate (Complaints per 100,000 trips)	10.67	10.99	-2.90%	10.01	10.94	-8.45%	10



**Oahu Transit Services - Fixed Route
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